

Education Access

Supporting pupils who are unable to access education due to health needs

ECC Model Policy agreed by FGB on 12th March 2024

1. Statutory duties for supporting pupils with medical needs

Schools:

Most children's educational needs are best met in school and Section 100 of the Children and Families Act 2014 places a duty on governing bodies of maintained schools, proprietors of academies and management committees of PRUs to plan for supporting pupils at their school with medical conditions.

Governing boards have a duty to ensure that their school develops a policy for supporting pupils with medical conditions that is reviewed regularly and is readily accessible to parents and school staff.

The responsibilities under this duty are set out in statutory guidance that was issued by the Department for Education (DfE) in December 2023 -

https://assets.publishing.service.gov.uk/media/657995f0254aaa000d050bff/Arranging_education_for_children_who_cannot_attend_school_because_of_health_needs.pdf

[Supporting pupils at school with medical conditions](#)

The policy document outlined below is underpinned by Section 19 of the Education Act 1996 and the Equality Act 2010. Section 19 outlines the duty of local authorities to arrange for ***suitable* education at school or otherwise than at school for those pupils of compulsory school age who, by reason of illness, exclusion from school or otherwise, may not for any period receive suitable education unless such arrangements are made for them*** (DfE, 1996).

*suitable means suitable to the child's age, aptitude, ability and any special educational needs that he or she may have.

The statutory guidance is to ensure that all children with medical conditions, in terms of both physical and mental health, are properly supported in school so that they can play a full and active role in school life, remain healthy and achieve their academic potential.

Where a pupil comes under the 'otherwise' criteria, Education Access will consider the case via referral and determine on an individual basis according to the circumstances and needs of the child. In all cases consideration will be given to information provided by relevant services and agencies involved with that child.

The DfE have also produced guidance for schools about support with mental health issues which should form part of school policies (Feb 2023);

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1134196/Support_for_pupils_where_a_mental_health_issue_is_affecting_attendance_effective_practice_examples.pdf

For children with SEN, the guidance should be read in conjunction with the Special Educational Needs and Disability (SEND) code of practice (DfE 2015).

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/398815/SEND Code of Practice January 2015.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/398815/SEND_Code_of_Practice_January_2015.pdf)

Governing boards should ensure that school leaders consult health and social care professionals, Inclusion Partner, Educational Psychologists, pupils and parents to ensure that the needs of children with medical conditions are properly understood and effectively supported. Reasonable adjustments must be made within the school environment to ensure that the pupils in question feel supported and safe while they are in school.

The Local Authority:

Where a pupil would not be able to receive a suitable full-time education in a mainstream school because of their health needs, the local authority (LA) has a duty to make other arrangements.

The responsibilities and duties of LAs are set out in statutory guidance that was issued by the DfE

[https://assets.publishing.service.gov.uk/media/657995f0254aaa000d050bff/Arranging education for children who cannot attend school because of health needs.pdf](https://assets.publishing.service.gov.uk/media/657995f0254aaa000d050bff/Arranging_education_for_children_who_cannot_attend_school_because_of_health_needs.pdf)

This policy document seeks to outline how Essex County Council will fulfil their statutory duty to pupils unable to attend school because of medical needs. This policy applies to all children and young people who would normally attend mainstream schools, including academies, free schools, independent schools and special schools, or where a child is not on the roll of a school. It applies equally whether a child cannot attend school at all or can only attend intermittently.

Julie Keating, Education Access Manager, is the named officer responsible for the education of children with additional health needs.

2. Managing a pupil's medical needs in school

School's role:

Where a pupil is unable to attend school due to their medical needs, the school must be able to demonstrate that they have sought and followed advice from all relevant agencies, including health, EP service, Essex County Council Attendance Team and their SEND Quadrant team. The SENDCo must be consulted for their advice on how best to manage the pupil's needs. This must be evidenced, where appropriate, using the One Planning process. All mental health requests must have oversight from the school SENCo and Senior Leadership Team.

Schools may find it helpful to use the tool kit for schools that is available on the Essex Schools Infolink to assist with identifying how best to support pupils, namely the Social Emotional and Mental Health (SEMH) resources.

The school, in discussion with health care professionals, may wish to prepare an individual health care plan to evidence how the pupil's health needs can be managed in school – this should be shared with parents and the pupil where appropriate.

The school will be expected to demonstrate that they have made all reasonable adjustments and followed any advice recommended by the services supporting the pupil before a referral for support will be considered. Any advice or guidance issued to the school and the school's response should form part of the referral - this can be demonstrated using One Plan documentation.

Schools should demonstrate how they have used their notional Special Educational Needs funding to support a child on SEN support; identifying strategies, implementation and expense incurred via one planning etc. The notional SEND Fund is the sum of money the Local Authority expects individual schools to make available to support pupils with SEN and AEN. These resources are intended to provide support that is 'additional to and different from' that provided to typically developing pupils with universal needs. Schools are expected to fund the first £6,000 of 'additional to and different from' support for **all** pupils that require it.

Prior to making a medical referral, particularly for Emotionally Based School Avoidance, schools should read and implement the guidance within the Let's Talk – We Miss You document. Schools will need to provide information from this document to accompany any medical referral into Education Access. The Risk and Resilience Profile <https://www.edpsyched.co.uk/risk-resilience-profiles> should be completed and returned to support the medical referral and the school should have completed the School Attendance Difficulties Assessment Form within the Let's Talk – We Miss You documentation. Again, this should be submitted alongside the medical referral paperwork.

The school should be mindful of the SEN Code of Practice School Support section – starting at paragraph 6.44 within the following document in terms of placing young people appropriately on School Support. The Ordinarily Available document should also be consulted and referred to.

Parent / Carers role:

There is an expectation that parents and carers will have sought advice from a qualified medical practitioner or, for children with mental health issues, the Emotional Wellbeing and Mental Health service (EWMHS) or Children and Adolescent Mental Health Service (CAMHS). Parents should seek medical guidance around reasonable adjustments that the school should consider, alongside strategies to support. Advice should be shared with the school to assist them with their support plan or individual health care plan.

3. Obtaining medical advice and guidance for pupils who are struggling to maintain regular school attendance

Whilst there is an expectation that referrals will be accompanied by appropriate medical advice and guidance outlining the situation, consideration of referrals will not be delayed because a pupil is awaiting specialist support and/or struggling to engage with support.

The Education Access team will consider all available advice along with the information given within the referral form and will, where appropriate, review the educational needs of the pupil with the school, parents/carers and all other professionals involved.

Education Access will need to be assured that the young person is medically well enough to access and alternative educational provision and that this will not be detrimental to them in any way.

In all cases, effective collaboration between relevant services (LA, CAMHS, NHS, School Nurses etc) is essential to delivering effective education for children with additional physical or mental health needs.

If there is insufficient medical evidence to support a referral for a pupil who is unable to access school, the school should seek advice from their SEND Quadrant team.

4. Pupils with an EHCP, SEND or undergoing an EHC needs assessment

Where a school is seeking support on medical grounds for a pupil with SEND, the school should first discuss the situation with the Statutory Assessment Service (SAS) or SEND Operations Team to determine the most appropriate route to follow.

Where a pupil is presenting with an anxiety condition, an urgent review of the pupil's provision is required through the annual review process. This should be attended by the relevant Locality Casework Manager from the Statutory Assessment Service or the relevant SEND Operations Partner from the SEND Operations Team and the referring school. Generally, professionals require two / three weeks' notice to attend formal review meetings.

Where a change of provision is considered appropriate but there is a delay in securing an appropriate placement, access to interim education arrangements should be discussed with the Statutory Assessment Service or the SEND Operations Team.

The school may wish to advise the parents/carers to contact the SEND IASS team.

<https://www.essexsendiass.co.uk/>

5. Pupils unable to attend school because of pregnancy

Please refer to the separate guidance document available on Essex Schools Infolink titled 'Advice for pregnant students and school-age parents.'

6. Pupils without a school roll

For pupils who are not on a school roll for reasons other than elective home education, Education Access will consider support, subject to appropriate medical advice. Parents/carers will continue the process of securing a suitable placement for future reintegration.

7. Electively home educated pupils

Referrals will be considered for pupils who are electively home educated but are no longer able to access their education due to a physical or mental health need. Once the pupil is well enough to continue with their education, the expectation is that the pupil will resume their home education unless this has been failed by the Elective Home Education team. If the pupil wishes to return to a mainstream school, Education Access will offer advice and guidance to assist the parents/carers in the application process. Support options will be normally be considered once a school placement has been secured in line with the Essex Fair Access protocol.

8. Pupils who are not of compulsory school age

A request for support for pupils who have yet to reach statutory school age will be considered based on the individual needs of the pupil. For pupils above statutory school age

repeating a statutory school year due to medical reasons may also be considered on an individual basis.

Schools should make an application through the medical@essex.gov.uk mailbox. Referrals are subject to the same supporting evidence from medical/mental health practitioners. Schools should maintain the pupil on their roll.

9. Pupils in hospital

Education provision can be considered for pupils admitted to hospital where their absence from school will total 15 school days or more counted either consecutively or cumulatively. Schools are asked to make a referral to the Education Access team, following the process in paragraph 11, as soon as details are known of any planned admission or treatment plans so that appropriate arrangements can be made to support the pupil.

If treatment of a child's condition means that his or her family must move nearer to a hospital in Essex, and there is a sibling of compulsory school age, Education Access should be informed to ensure that the sibling is also offered provision. The provision should be suitable and available, for example, in a local mainstream school or other appropriate setting. If the sibling is of compulsory school age and the move means they would not receive suitable education unless the local authority arranges it for them, then the section 19 duty will also apply in relation to the sibling as well.

Education provision will be available during term time for pupils admitted to the children's wards of the following Essex hospitals by the following services:

- Basildon Hospital – Reintegration Service South
- Broomfield Hospital - Heybridge Co-operative Academy
- Colchester General Hospital - North East Essex Co-operative Academy
- Princess Alexandra Hospital - Reintegration Service West

10. Pupils leaving Adolescent Mental Health Units

The teachers in charge of the adolescent mental health units of Poplars or St Aubyns can contact Education Access to discuss Essex pupils who are due to be discharged and refer for support if appropriate. Essex pupils discharged from out of county units can also be referred to Education Access.

11. Making a referral to Education Access

When a pupil is unable to attend school due to the medical needs for 15 days or more, whether consecutive or cumulative, the school should consider completing the Education Access medical referral alongside the additional documentation as discussed above.

Any queries and/or referrals should be submitted electronically to medical@essex.gov.uk

All referrals need to be completed in full and accompanied by supporting medical advice as highlighted above to avoid delay.

It is the school's responsibility to ensure that any referral is received by Education Access, and they must make direct contact with Education Access to confirm receipt.

12. Consideration of referral

As part of our consideration process, Education Access may seek advice from a range of professionals, parents/carers, and child to determine the most suitable education for the child.

Referrals may be considered at the weekly Education Access Case Advice Panel (CAP).

If threshold is met, Education Access will commission appropriate support through one of our approved providers. Education Access will notify the school and provide advice on next steps.

If support is **not** agreed, Education Access will contact the school to confirm why the referral does not meet criteria. Education Access may offer the school further advice and/or signpost the school to other agencies so the school can commission appropriate support.

13. Education for pupils accepted as medical referrals

Process and partnership agreement

Where a referral has been agreed Education Access will work in partnership with the school, family and pupil to determine the most appropriate support. The aim will be to support reintegration to school as soon as the pupil is well enough, and the school will be expected to complete the Reintegration/Engagement document to inform the school-based partnership meeting.

The school will be asked to convene a school-based partnership meeting. The Partnership Agreement document will be signed by all parties before the placement can begin.

Pupils with a medical need will remain on the school roll and the school will be expected to arrange review meetings every six weeks. If provision is required beyond week 12 then opinions and advice will be sought from a range of professionals. This will form part of the ongoing support plan for the pupil.

Where a child remains on school roll but requires a period of time in alternative provision due to other health needs, the LA and school may wish to consider the transfer of a portion of schools funding associated with that child to the alternative provision. This would ensure that the funding follows the child. This arrangement would cease when the child is reintegrated back into school or are no longer on roll to the school – schools should be aware that Key Stage Funding will be reclaimed on a pro-rata basis after the twelve week period.

Support available will generally be through our commissioned medical support services

- Basildon Hospital – Reintegration Service South
- Broomfield Hospital - Heybridge Co-operative Academy
- Colchester General Hospital - North East Essex Co-operative Academy
- Princess Alexandra Hospital - Reintegration Service West

But may also include:

- AV1 – No Isolation robots
- Online learning packages

If, exceptionally, a different service is required for a pupil this will be sourced through the Education Directorate's alternative education framework.

Schools need to note that the decision whether to accept a pupil for support on medical grounds rests entirely with the education directorate within Essex County Council. Referrals must not be made directly to a provider; ECC will liaise with providers to ensure the best available offer is made.

Staff from the identified provider will support pupils in a suitable venue, or exceptionally, in the pupil's home if supported by appropriate medical evidence. If support is required in the home, it will be necessary for the provider to carry out an appropriate risk assessment. If the pupil is supported in the home, there must always be a responsible adult present.

14. Multi Agency working

It is important to link with partner agencies to ensure appropriate support is in place to meet the pupil's educational needs. There is an expectation that the school, Education Access, provider, health and other support services along with the family and pupil will work together to ensure we achieve the best possible outcomes. It is important to ensure that the nature of provision and hours offered is responsive to the changing health status of the child in line with advice from a range of professionals.

The expectation for the referring school is to work collaboratively with the commissioned service to ensure that the pupil is fully supported and is not educationally disadvantaged due to their medical need. The referring school will also assist the commissioned service in supporting reintegration once the pupil is well enough to begin transition.

15. Roles and Responsibilities

The **School's** role is to:

- Identify a senior member of staff, able to make decisions, to host and chair regular review meetings (normally every 6 weeks), produce action plans and distribute notes of these meetings
- Provide a named teacher with whom each party can liaise (usually the SENCO)
- Where possible support the pupil to access education in non-core subjects during the period that they are not attending school.
- Provide a suitable working area within the school for the pupil/education provider where necessary
- Be proactive in supporting the reintegration of the pupil back into school as soon as they are well enough to attend school
- Be proactive in planning and supporting the reintegration of the pupil back into school as soon as they are well enough. Where necessary the school will need to make reasonable adjustments under equalities legislation. This duty is anticipatory, and adjustments must be put in place beforehand to prevent a pupil experiencing disadvantage.
- Ensure that pupils who are unable to attend school are kept informed about school social events and are encouraged to maintain contact with their peers
- Ensure that there is updated medical advice provided to assist with progressing the case and to support reintegration
- Where a pupil is unable to take their exams within the school setting, it is the school's responsibility to organise those exams, secure an invigilator and locate a safe venue

The **Education Access Team** will be responsible for:

- Assessing all referrals to the service and brokering provision for those pupils who sufficiently trigger an intervention
- Working with the school, provider, family and pupil to ensure the delivery of a suitable curriculum that can meet the individual needs of the pupil
- Monitoring and evaluating the effectiveness of the education provision to ensure it continues to meet the needs of individual pupils
- Facilitating an agreed programme of reintegration and attending any relevant planning meetings

The **provider's** role is to:

- Liaise with the named person in school
- Liaise, where appropriate, with outside agencies
- Provide a flexible programme of support
- Provide regular reports on the pupil's progress and achievements
- Provide an opportunity for the pupil to comment on their report
- Attend review meetings
- Help set up an appropriate reintegration programme as soon as the pupil is ready

Health and other support services role is to:

- Offer medical treatment, advice and support where appropriate
- Attend or provide advice to review meetings
- Provide outreach and training relating to the pupil's medical condition along with advice and support on managing health needs in school
- Provide written reports where necessary

The **parent/carer's** role is to:

- Provide current medical guidance when requested
- Provide early communication if a problem arises or help is needed
- Attend necessary meetings
- Reinforce with their child, the value of a return to school
- Ensure that their child is ready for and attends all provision offered
- Take responsibility for safeguarding their child when they are not receiving education
- Encourage participation with schools and peers

The **pupil's role** is to:

- Be ready to work with the provider
- Be prepared to communicate their views
- Engage with other agencies as appropriate
- Prepare for reintegration as soon as they are able

16. Attendance

Pupils accessing offsite provision due to medical needs must remain on their school roll. The pupil should be marked using the appropriate attendance code.

- Code D – pupil is attending a PRU/AP Free School/ DfE registered alternative provision

- Code B – an approved alternative provision that does not involve the pupil being registered at any other school

If a pupil is absent from school, schools should continue to use the appropriate absence codes until a pupil's start date with the alternative provision provider is confirmed.

Monitoring Attendance

As a pupil accessing support on medical grounds remains on roll, the school's statutory duties to monitor attendance still apply as detailed below:

Dual registration- code D

- Where a pupil is dual registered, the pupil's enrolment status will be subsidiary 'S' to the registered alternative provider and 'M' for the main school.
- This code is not counted as a possible attendance code in the School Census and is used to indicate that the excluded pupil was not expected to attend the session in question because they were scheduled to attend at another registered setting.
- The registered alternative provider will record the pupil's attendance and absence; schools must ensure that they are fully aware of the alternative provider's procedure for unexplained or unexpected absence.
- The expectation is on the registered alternative provider to follow its attendance policy for any unauthorised absence.
- As part of schools monitoring procedures for pupils accessing offsite provision, schools are advised to request daily attendance from the registered alternative provider.
- Where the alternative offer of education is not full time, schools should continue to use registration code D as the pupil is not expected to return. The registered alternative provider will reflect the absence in its attendance register.
- If a pupil is on a split timetable between the school and the registered alternative provider, the school should only use the D code for the sessions/days that the pupil is expected to attend their offsite provision. School should use the appropriate attendance/absence code for the days the pupil is expected onsite.
- The alternative provider would D code for all sessions the pupil is expected to attend in school

Education offsite- code B

Where the LA has not been able to secure a placement with a registered alternative provision, code B should be used to reflect the approved educational activity. An example being a 1:1 tuition offer.

- It is the school's responsibility to ensure that they are aware of the pupil's timetable; a B code can only be used when a pupil is present at an offsite educational activity.
- If there is no scheduled alternative educational activity, the appropriate absence code should be used if a pupil is not expected in school.

- Schools will need to monitor a pupil's attendance from their confirmed start date. Schools will need to agree a method for requesting daily attendance from the alternative provider to ensure accurate attendance coding.

- If a pupil does not attend a scheduled session, schools will need to mark using the appropriate absence code.

- Schools will need to follow their attendance policy regarding pupil absence and ensure welfare checks are conducted where necessary.

17. Safeguarding

- Schools should familiarise themselves with the content of the safeguarding Page Tiger that can be found on Essex Schools Infolink. This document details the roles and responsibilities of the key partners when alternative education is being offered for a pupil.

<https://essexcc.pagetiger.com/safeguarding-AP/1>

- Schools should share any safeguarding concerns with the provider from the outset to ensure that the provider can accurately risk assess their support. A chronology of all CP concerns should be completed and shared at the point of referral into the LA.

- Schools should request timetable information for pupils accessing offsite provision; school must share concerns with the provider and the LA if it is felt that the pupil's offer of education is placing them at any additional risk. Schools should refer to the providers safeguarding policy to inform their procedures for monitoring pupils accessing offsite provision. Schools should be clear on how the provider manages child protection concerns, including evidence of any action taken. Schools must be clear on the providers process for sharing safeguarding information.

Dual registration- code D

- If a pupil is accessing support through a DfE registered alternative provision, the expectation is on the registered alternative provider to take forward any child protection concerns in accordance with its safeguarding policy as the pupil is under their care.

- The school will need to agree with the registered alternative provider how child protection concerns will be shared. Schools must have oversight in the management of safeguarding concerns for dual registered pupils as they remain responsible for all pupils on their admissions register.

Education off site- code B

- If the LA has commissioned an unregistered alternative provider to deliver the pupil's onward education, the school must ensure that the process for sharing child protection concerns is agreed with the unregistered provider without delay.

- The LA will only commission alternative provision providers listed on the Alternative Provision Directory; all providers listed on the directory have been assessed and quality assured using clearly defined standards.

- Where a child is at risk of significant harm, the alternative provider should call the Children and Families Hub on 0345 603 7627 and ask for the 'Priority Line' (or call the Police on 999). The provider must inform the school as soon as possible.

- The school will be required to take forward any necessary actions arising from the concern in accordance with its safeguarding policy.
- Schools remain responsible for safeguarding all pupils on its admissions register so must ensure robust measures are in place for all pupils accessing offsite education.

18. Keeping the pupil in mind

Settings must ensure that arrangements are in place for the pupil and the pupil's parent / carer to continue to receive parent/carer communications. Settings should also consider what reasonable adjustments it can make to ensure that the pupil still feels a part of the school community, and that the pupil knows they are being kept in mind. Examples include:

- A link member of staff assigned to the pupil who undertakes regular visits to the alternative provision placement;
- Regular invitation to tutor time via remote access if necessary;
- Settings continue to reward progress and positive behaviour for pupils accessing offsite alternative education in line with their own policies;
- Pupil's accessing offsite alternative education to be included in awards celebrations.
- Consideration given to pupils accessing settings for morning/ after school activities where appropriate;
- Consideration given as to how the pupil's peer group remain in communication;
- Adjustments made to the pupil's timetable at the point of reintegration where required.

19. Ending of support

The decision to end the commissioned alternative education programme sits with Education Access. Education Access will liaise with the school, provider, health services, family, and pupil to ensure plans are in place to support the pupil with their education.

Glossary of Terms and Abbreviations

Term/Abbreviation	Meaning
AEN	Additional Education Needs
DfE	Department of Education
ECC	Essex County Council
EHC(P)	Education, Health Care Plan
EP	Education Psychologist
EWMHS	Emotional wellbeing and Mental Health Service
IASS	Information, Advice and Support Services
LA	Local Authority
SENCo	Special Educational Needs Co ordinator

SEND	Special Educational Needs and Disability
SEN	Special Educational Needs